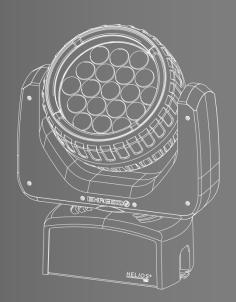


HELIOS+
USERMANUAL 19Z







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Introduction → Safety Instructions

Introduction

Thank you for your purchase and usage of the Ehrgeiz Helios + 19z.

You have chosen a reliable product with outstanding features like the uniqe 8 segment ring. The device is easy to use and is made of high quality components.

Every Ehrgeiz Product is checked before shipping to secure that you receive a great product without compromise. This is not a toy. Our ambitious aim is to give you a reliable working tool.

Safety Instructions

IP20 protection rating

The fitting is protected against penetration by solid bodies of over 12,5 mm (0.47") in diameter (first digit 2), but not against dripping water, rain, splashes or jets of water (second digit 0).

Prevention from electrical shock

Make sure to ground (earth) the fixture electrically. (It's essential to connect the yellow/green conductor to earth)

Main Connection

Do not apply any AC mains power to the fixture at any other voltage than that specified.

Never let the power-cord come into contact with other cables. Treat the power cord and all connections with the mains with particular caution.

Make sure the power-cord is never crimped or damaged by sharp edges.

Rigging

Check that all external covers and rigging hardware are securely fastened.

When choosing the installation-location, please make sure that the fixture is not exposed to extreme heat, moisture or dust. There should not be any cables lying around. You endanger yourself and the safety of others.

Make sure that the area below the installation place is cordoned off when rigging, de-rigging or servicing the fixture.

If suspending from a rigging structure, fasten the fixture to a rigging clamp with an M10 bolt screwed into the threaded hole in the center of the base of the fixture. The bolt must be screwed at least 20–25mm into the fixture. If the fixture is suspended by any other method, an M10 bolt must be screwed into this hole so that it is at least 20–25mm into the fixture.

Make sure all fixtures are operated and installed by a qualified electrician with the relevant national certifications.

In order to maintain the condition and to ensure a safe operation, it is important for all users to follow the safety instructions and warning notes written in this manual.

Do not operate the fixture with missing or damaged covers, shields or any optical component.



Introduction → Safety Instructions

Please consider that unauthorized modifications to the device are forbidden due to safety reasons.

If the device is operated in any way that's not described in this manual, the product may suffer damage and the guarantee will become void. Furthermore, misuse may lead to dangers like short-circuit, burns, electric shock, burns due to ultraviolet radiation, lamp explosion, crash, etc.

The manufacturer will not accept liability for any resulting damages caused by the non-observance of this manual or any unauthorized modification or repair of the fixture.

Minimum distance to illuminate objects

The fixture must be positioned at least 0.2m minimum distance to illuminate objects.

Minimum distance from inflammable materials:

Keep all inflammable materials at least 0.2m from this fixture.

Positioning:

Allow to place the fitting on an inflammable surface.

Install as described in this manual and add a secondary attachment such as a safety wire that is approved by an official body. The safety wire must comply with EN 60598-2-17 Section 17.6.6 and be capable of bearing a static suspended load ten times the weight of the fixture.

Maximum ambient temperature of unit location

The maximum ambient temperature of 45°C may not be exceeded.

Exterior surface temperature:

The exterior of this fixture can reach an untouchable temperature during operation. Avoid contact by persons and materials.

Maintenance:

This fixture is for professional use only. It is not for household use.

Always unplug the mains for any maintenance.

Risk of eye injury:

Do not stare directly into the light when it is switch on. (Do not look at LEDs with magnifying glasses, telescopes, binoculars, or similar optical instruments that may concentrate the light output.



Introduction → Delivery Contents

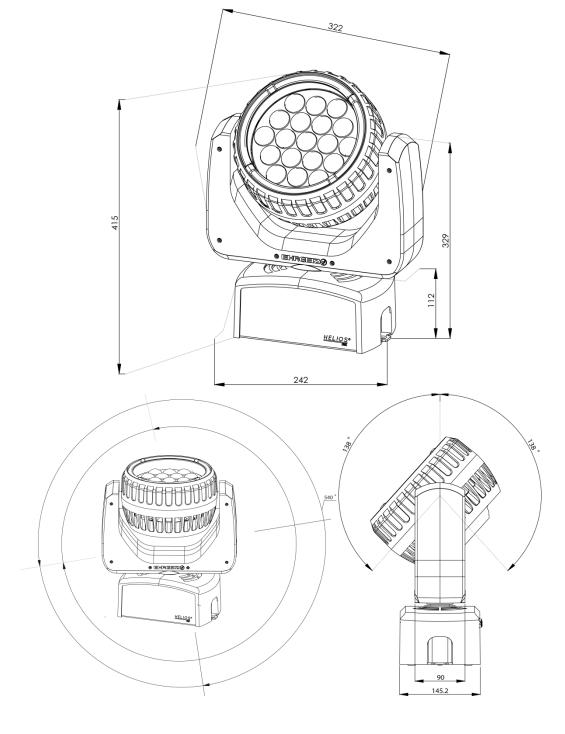
Delivery Contents

You received your Helios+ 19z with the following content

Helios+ 19z Powercord

19x 15W Moving Head Powercable with Neutrik powerCON plug

Fixture Dimensions



Dimensions in mm



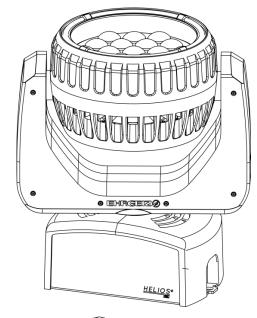


Installations

Your Helios+ 19z can be installed in every kind of following positions. Please see the explanations and rely to the Instructions for a safe operation and secure handling.

Installation On Floor

You can place the Helios+ 19z on the floor. Please make sure the surface is plane and the reliability of the floor is sufficient.

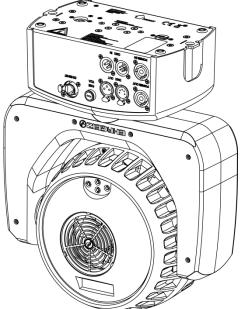


Installation Hanging

You can attach the Helios+ 19z to a Truss or Pipe facing down.

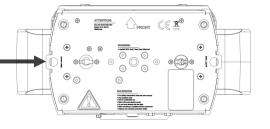
If you wish to install the fixture using a Clamp, make sure that the length of the M10 bolt does not exceed 25mm!

When installing the fixtures one to another the distance between the middle of the installation clamps has to be more than 350 mm.



Safety Attachment

Please attach the Safety rope to one of the two safety eyelets on the base of the housing.





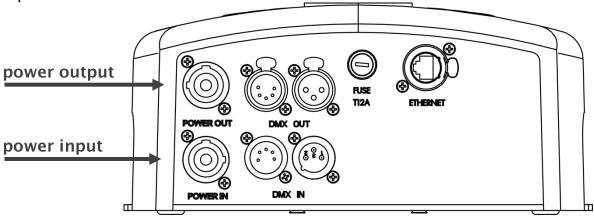
Connections → Mains

Connections

Mains

The connection of the power supply has to be done by qualified personnel only. Do not connect the Helios+ 19z if you are not able to survey the consequences.

The Helios+ 19z is equipped with original NEUTRIK powerCON In- and Output.



Do not try to connect another type of plug than an original NEUTRIK powerCON. Do not use any force to connect the powerCON plug. You can use the outlet for connecting additional devices. The internal wiring is done with a cable cross section of 2,5mm².

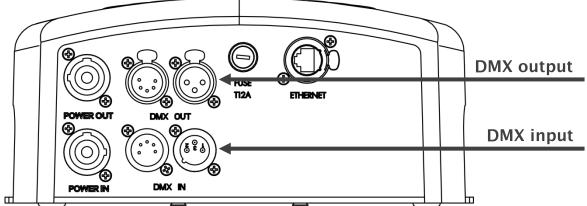


Connections → DMX

DMX

Your Helios+ 19z is equipped with original NEUTRIK XLR connectors for In-

and Output.



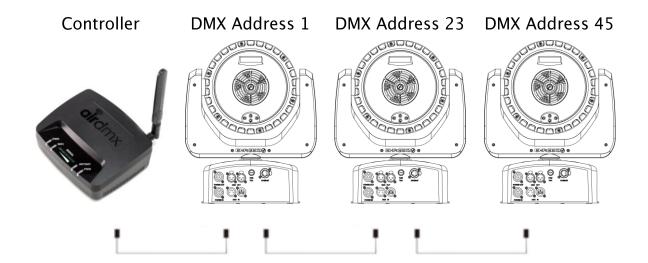
We recommend the use of high quality XLR connectors like original NEUTRIK. Please use real DMX cables with a surge impedance of $110\ \Omega$.

You can choose one input and output 3 or 5 pin; please don't use the device as a splitter.

Please notice that the USITT DMX Standard does allow the use a max of 32 DMX fixtures in one line. You should terminate the signal by a 120 Ω resistor.

In Standard mode the Helios+ 19z uses 22 DMX channels.

Connect the devices and increase the value of the DMX channel by 22 from one device to another





Connections → DMX Pin Definition:

DMX Pin Definition:



1: Ground 2: Signal -3: Signal +



Artnet

Your Helios+ 19z is equipped with an Artnet input.

Although there are a lot of possibilities for this protocol the "normal" setup is not that complicated.

According to the standard the Address should be in a range of 2.X.X.X or 10.X.X.X

Just set your controller to an IP Address like 2.0.0.XXX choose another address for your Helios+ 19z devices. Keep in mind that none of the devices should have the same IP address, even if you would like them to behave the same way.

Set the controller and your Helios+ 19z to the same Subnet and Universe. Patch your Console and select the same DMX start address on the device.

For more information on using Artnet see the Artistic License Page:

http://www.artisticlicence.com/

You will be able to find a lot of information, as well as some useful software tools for Network analysis like the DMX-Workshop there.

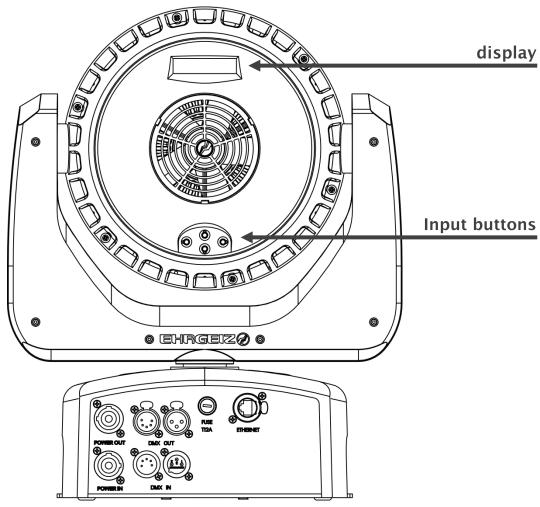


Operations

Menu Control

Your Helios+ 19z uses an innovative way to change the menu settings.

The display, as well as the input buttons, are aligned in the head of the device. This allows you to do your settings in every way you are able to approach the device. Simply press any button 2 times and the motors are free. Do your Settings and the motors will go back to controlled mode after 10 seconds. (Motor free can be disabled in the Personality Settings)



The Menu of the Helios+ 19z is very intuitive. You will find a menu map on the following pages. The four buttons are used to scroll the values, select a setting or hop back in the menu structure:

- Go back in the menu structure or leave value as it is
- ► Go forward in the menu structure or confirm the selected value
- ▲▼ Scroll up / down in the menu structure or scroll the selected value



Operations → Menu Map

Menu Map

	Address + / –	1 - 512	► Choose your DMX address
		Ethernet	ON / Off Enable Artnet input
		Enable	Default IP ► 2.0.0.1
DMX ADDRESS	Ethernet Setup	IP Address	Custom IP ► set your own IP
	Ethernet Setup		Netmask ► set Netmask
		Subnet	► Set Subnet 0 – 15
		Universe	► Set Universe 0 – 15
		Standard Mode	▶ 22 channels with most effects included
		Advanced Mode	▶ 31 channels with 16 bit colour mixing
	DMX Mode	Full Control	▶ 165 channels with RGBW control for every pixel & Ring
	DIMA Mode	Pixel Mapping	▶ 137 channels Pixel Mapping for Main LED's only
		Compressed RGBW	▶ 15 channels with RGBW control only
		Pattern Control	▶ 59 channels with multiple Pattern layers for main LED's & Ring
	Remote DMX	On	► Enable the Remote DMX adressing
	Add.	Off	Eliable the Remote DMX addressing
		P / T Speed	Normal / Fast / Slow ► choose PAN / TILT speed
		PAN Invert	On / Off invert the PAN control
	P / T Setting	Tilt Invert	On / Off invert the TILT control
		Feedback	On / Off Turn off the error correction
Personality		P / T Release	On / Off Prelease the P/T motors while in setup
		Linear	
	Dimmer Curve	Square Law	► Set up the Dimmer Curve; see Appendix / page VI
		Inverse Square	page
		Theatrical	
	Dimmer Speed	Fast	► Set up the speed of the dimmer
		Smooth	
		Auto	▶ Regulate the fan according the fixtures temp.
	Cooling Mode	Standard	► Medium Fan speed
		Silent	▶ light output will lower if device get's too warm
		High Power	► Fan always spins at highest level
	MIC Enable	Disable / Enable	► Enable the built-in Mic
		Low	
	Mic Sensitivity	Normal	▶ Set the sensitivity for "Sound Active Mode"
		High	
	Reset via DMX	On Off	► Choose if device can be resetted via DMX



Operations → Menu Map

Display Setting Shutoff Time 2m - 60 m No Signal Flash Shutoff Time 2m - 60 m No Signal Flash Shutoff Time No Signal Flash Shutoff Time Shutoff Time Static Mode Set unit to Alone (No Master or Stave) Set unit to Master (in Program Mode) Select Step O1 - 30 Select amount of Steps Static Mode Select Step O1 - 30 Select Amount of Steps Select Mode Itime in seconds (O - 999) Fade Time Select Fade Itime in se			Intensitiy	0 - 10	▶ set Display ir	ntensity
Display Setting Silution mile / off No Signal No Signal Flash No Signal Plash No Signal No / Your Plash No Signal No / Your Plash No Extunit to Alone No Master or Slave No / Your Program Mode No Master or Slave No / Your Program Mode No Master or Slave No / Your No / Your No / Your Program Mode No Master or Slave No / Your No / Your No / Your Program Mode No Master or Slave No / Your No / Yo						,
Test Sequences Test Sequences Test Sequence without movement Static Mode Auster / Slave Alone Auster / Slave Program 1 / Set unit to Alone (No Master or Slave) Set unit to Slave (in Program Mode) Select Step Play Program Mode No / Yes Play Program 1 No / Yes Play Program 1 No / Yes Play Program 1 Program 2 Play Program 1 Program 2 Play Program 1 Program 2 Play Program 1 No / Yes Play Program 1 Program 1 No / Yes Pla		Display Setting			► set time whe	n display light turns off
Test Sequences Static Mode Alone Alone Master / Slave Master / Slave Master / Slave Master / Slave Program Edit Program Edit Program Edit Program 2 Program 3 Program 3 Program 3 Program 1 Program 1 Program 1 Program 1 Program 3 Program 1 Program 1 Program 1 Program 1 Program 2 Program 3 Program 1 Program 1 Program 1 Program 1 No / Yes Program 1 Program 1 No / Yes Play Program 1 Program 1 Program 3 Program 3 No / Yes Play Program 1 Program 1 Program 1 No / Yes Play Program 1 Program 1 Program 1 No / Yes Play Program 1 Program 1 Program 1 No / Yes Play Program 1 Program 1 Program 1 Program 1 No / Yes Play Program 1 Program 1 Program 1 Program 3 No / Yes Play Program 1 Program 1 Program 1 Program 3 No / Yes Play Program 1 Program 1 Program 1 Program 4 No / Yes Play Program 1 Program 3 Program 4 No / Yes Play Program 3 Program 4 No / Yes Play Program 1 Past Gester Alu No / Yes Play Program 2 Program 3 Program 4 No / Yes Program 4 No / Yes Program 5 Past device back to factory defaults Program 6 Resettable XXX hours Program 6 Resettable XXX hours Program 6 Resettable Actual Program 6 Resettable Actual Program 7 Program 8 Program 1 Program 9 Program 1				On / Off	► display flash	es if no DMX input
Static Mode Alone		Tast Saguancas	Dynamic Mode		► Test Sequence	ce without movement
Master / Slave Master Set unit to Alone (No Master or Slave)		rest sequences	Static Mode		► Test Sequence	ce including movement
Stand Alone Program Edit Program 1 Program 2 Program 3 Program 1 No / Yes Program 1 No / Yes Program 3 Program 1 Program 1 Program 1 Program 2 Program 1 Program 2 Program 1 Program 2 Program 1 Program 2 Program 3 No / Yes Program 1 No / Yes Program 3 No / Yes Program 3 No / Yes Program 1 No / Yes Program 1 No / Yes Program 3 No / Yes Program 1 Program 1 No / Yes Program 3 No / Yes Program 3 Polay Program 1, 2 & 3 in a Loop Reset All No / Yes PAN / TILT No / Yes Reset PAN / TILT Set device back to factory defaults Set the resettable fixture time Actual Set emp. meassured at LED's Head LED Max See max. temp. till last reset Reset No / Yes Preset max. temp. Actual See temp. meassured at Driver Board Actual See max. temp. till last reset Reset No / Yes Preset max. temp. Version V. XXXX.XXX See max. temp. till last reset Reset No / Yes Preset max. temp. See max. temp. See max. temp. till last reset Reset No / Yes Preset max. temp. See temp. meassured at Driver Board Sea temp. meassured at Driver Board See temp			Alone		Alone (No Maste	er or Slave)
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Stand Alone Program Edit Program 1 Program 2 Program 2 Program 3 Program 1 Program 1 Program 1 Program 4 Program 1 Program 1 Program 1 Program 1 Program 2 Program 3 Program 1 No / Yes Play Program 2 Program 3 Program 3 Program 3 Program 4 No / Yes Play Program 1 Program 1 No / Yes Play Program 2 Program 3 Program 3 No / Yes Play Program 1 Program 1 No / Yes Play Program 2 Program 3 Program 4 No / Yes Play Program 1 Program 1 Program 1 Program 3 Program 4 No / Yes Play Program 1 Program 1 Program 1 Program 2 Program 3 Program 4 No / Yes Play Program 1 Program 1 Program 1 Program 3 Program 4 No / Yes Play Program 1 Program 1 Program 1 Program 2 Program 3 Program 4 No / Yes Play Program 1 Play Program 1 Play Program 2 Play Program 2 Play Program 2 Play Program 1 Play Program 1 Play Program 2 Play Program 2 Play Program 2 Play Program 1			Slave	► Set unit to	slave (in Progra	m Mode)
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Program Edit	Stand Alone		Program 1	Max Step	Capture DMX	
Program 2		Program Edit		(01 - 30)	Hold Time	
Program 3					Fade Time	
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	DMX Live	TILT	0 - 255	▶ input value	e of TILT channe	·l
Control 0 - 255 ▶ input value of control channel				,		



Operations → Software Updates

	СТО	0 - 255	▶ input value of CTC channel
	Color Wheel	0 - 255	▶ input value of Color Wheel channel
	Red	0 - 255	▶ input value of Red channel
	Green	0 - 255	▶ input value of Green channel
	Blue	0 - 255	▶ input value of Blue channel
	White	0 - 255	▶ input value of White channel
	Dimmer	0 - 255	▶ input value of Dimmer channel
	Strobe	0 - 255	▶ input value of Strobe channel

Software Updates

Your Helios+ 19z can be updated via the XLR connection, so no need to open it.

If you experience issues which could probably be solved by an Firmware Update please contact your Ehrgeiz Dealer for further instructions.



DMX Modes

You can set up your Helios+ 19z in 6 different DMX Modes:

Standard Mode

Page 13; Uses 22 DMX channels

Advanced Mode

Page 14; Uses 31 DMX channels

Full Control Mode

Page 15; Uses 165 DMX channels

Pixel Mapping Mode

Page 17; Uses 137 DMX channels

Pattern Control Mode

Page 18; Uses 59 DMX channels

Compressed RGBW Mode

Page 20; Uses 15 DMX channels



Standard Mode

CH	Value	Function
1	0 - 255	Pan
2	0 - 255	Pan fine
3	0 - 255	Tilt
4	0 - 255	Tilt fine
5	0 - 255	Colour Wheel (see Colour Wheel chart / Appendix Page IV)
6	0 - 255	Red
7	0 - 255	Green
8	0 - 255	Blue
9	0 - 255	White
10	0 - 255	Shutter effects (see Shutter effects chart / Appendix Page VI)
11	0 - 255	Dimmer
12	0 - 255	СТО
13	0 - 255	Zoom
14	0 - 255	LED Ring Colour wheel (see Colour Wheel chart / App. Page IV)
15	0 – 255	LED Ring Shutter (see Shutter effects chart / Appendix Page VI)
16	0 – 255	LED Ring Dimmer
17	0 – 255	Pattern (see Pattern effects table / Appendix Page VII)
18	0 – 255	Pattern Speed
19	0 - 255	LED Ring Pattern
20	0 – 255	LED Ring Pattern Speed
21	0 - 255	Control (see Control channel table / Appendix Page V)
22	0 - 255	Remote DMX address



Advanced Mode

СН	Value	Function
1	0 - 255	Pan
2	0 - 255	Pan fine
3	0 - 255	Tilt
4	0 - 255	Tilt fine
5	0 - 255	Colour Wheel (see Colour Wheel chart / Appendix Page IV)
6	0 - 255	Red
7	0 - 255	Red fine
8	0 - 255	Green
9	0 - 255	Green fine
10	0 - 255	Blue
11	0 - 255	Blue fine
12	0 - 255	White
13	0 - 255	White fine
14	0 - 255	Shutter effects (see Shutter effects chart / Appendix Page VI)
15	0 - 255	Dimmer
16	0 - 255	Dimmer fine
17	0 - 255	СТО
18	0 - 255	Zoom
19	0 - 255	Zoom fine
20	0 - 255	LED Ring colour wheel (see Colour Wheel chart / App. Page IV)
21	0 - 255	LED Ring red
22	0 - 255	LED Ring green
23	0 – 255	LED Ring blue
24	0 – 255	LED Ring Shutter (see Shutter effects chart / Appendix Page VI)
25	0 – 255	LED Ring Dimmer
26	0 – 255	Pattern (see Pattern effects table / Appendix Page VII)
27	0 – 255	Pattern Speed
28	0 - 255	LED Ring Pattern
29	0 – 255	LED Ring Pattern Speed
30	0 - 255	Control (see Control channel table / Appendix Page V)
31	0 - 255	Remote DMX address



Full Control Mode

CI	H Value	Function
1		Pan
2		Pan fine
3		Tilt
4	0 - 255	Tilt fine
5	0 - 255	Colour Wheel (see Colour Wheel chart / Appendix Page IV)
6	0 - 255	Red
7	0 - 255	Red fine
8	0 - 255	Green
9	0 - 255	Green fine
10	0 - 255	Blue
1:	1 0 - 255	Blue fine
12	2 0 – 255	White
13	3 0 – 255	White fine
14	4 0 – 255	Shutter effects (see Shutter effects chart / Appendix Page VI)
1	5 0 – 255	Dimmer
10	6 0 – 255	Dimmer fine
17	7 0 - 255	СТО
18	8 0 – 255	Zoom
19	9 0 - 255	Zoom fine
20	0 - 255	LED Ring colour wheel (see Colour Wheel chart / App. Page IV)
2	1 0 - 255	LED Ring red
22	2 0 - 255	LED Ring green
23	3 0 – 255	LED Ring blue
24	4 0 – 255	LED Ring Shutter (see Shutter effects chart / Appendix Page VI)
2!	5 0 – 255	LED Ring Dimmer
20	6 0 – 255	LED 1 Red
27	7 0 - 255	LED 1 Green
28	8 0 - 255	LED 1 Blue
29	9 0 - 255	LED 1 White
30	0 - 255	LED 1 Shutter
3	1 0 - 255	LED 1 Dimmer
	. 0 – 255	LED X Red
	. 0 – 255	LED X Green
	. 0 – 255	LED X Blue
	. 0 – 255	LED X White
	. 0 – 255	LED X Shutter
	. 0 – 255	LED X Dimmer
13	3 4 0 – 255	LED 19 Red
13	35 0 – 255	LED 19 Green
13	36 0 – 255	LED 19 Blue
13	37 0 – 255	LED 19 White
13	88 0 – 255	LED 19 Shutter
13	9 0 – 255	LED 19 Dimmer
14		LED Ring Segment 1 red
14	0 - 255	LED Ring Segment 1 green



СН	Value	Function
142	0 - 255	LED Ring Segment 1 blue
	0 - 255	LED Ring Segment X red
••	0 - 255	LED Ring Segment X green
	0 - 255	LED Ring Segment X blue
161	0 - 255	LED Ring Segment 8 red
162	0 - 255	LED Ring Segment 8 green
163	0 - 255	LED Ring Segment 8 blue
164	0 - 255	Control (see Control chanel table / Appendix Page V)
165	0 - 255	Remote DMX address



Pixel Mapping Mode

СН	Value	Function
1	0 – 255	Pan
2	0 – 255	Pan fine
3	0 – 255	Tilt
4	0 – 255	Tilt fine
5	0 – 255	Colour Wheel (see Colour Wheel chart / Appendix Page IV)
6	0 – 255	Red
7	0 – 255	Green
8	0 – 255	Blue
9	0 – 255	White
10	0 - 255	Shutter effects (see Shutter effects chart / Appendix Page VI)
11	0 - 255	Dimmer
12	0 - 255	СТО
13	0 - 255	Zoom
14	0 - 255	LED Ring colour wheel (see Colour Wheel chart / App. Page IV)
15	0 - 255	LED Ring red
16	0 - 255	LED Ring green
17	0 – 255	LED Ring blue
18	0 - 255	LED Ring Shutter (see Shuttereffects chart / Appendix Page VI)
19	0 - 255	LED Ring Dimmer
20	0 - 255	LED 1 Red
21	0 – 255	LED 1 Green
22	0 - 255	LED 1 Blue
23	0 – 255	LED 1 White
24	0 - 255	LED 1 Shutter
25	0 – 255	LED 1 Dimmer
••	0 - 255	LED X Red
••	0 - 255	LED X Green
••	0 - 255	LED X Blue
••	0 – 255	LED X White
	0 – 255	LED X Shutter
	0 – 255	LED X Dimmer
128	0 – 255	LED 19 Red
129	0 – 255	LED 19 Green
130	0 – 255	LED 19 Blue
131	0 – 255	LED 19 White
132	0 – 255	LED 19 Shutter
133	0 – 255	LED 19 Dimmer
134	0 – 255	LED Ring Pattern
135	0 – 255	LED Ring Pattern Speed
136	0 – 255	Control (see Control channel table / Appendix Page V)
137	0 - 255	Remote DMX address



Pattern Control Mode

СН	Value	Function
1	0 - 255	Pan
2	0 - 255	Pan fine
3	0 - 255	Tilt
4	0 - 255	Tilt fine
5	0 - 255	Colour Wheel (see Colour Wheel chart / Appendix Page IV)
6	0 - 255	Red
7	0 - 255	Green
8	0 - 255	Blue
9	0 - 255	White
10	0 – 255	Shutter effects (see Shutter effects chart / Appendix Page VI)
11	0 – 255	Dimmer
12	0 - 255	СТО
13	0 – 255	Zoom
14	0 – 255	LED Ring colour wheel (see Colour Wheel chart / App. Page IV)
15	0 - 255	LED Ring red
16	0 - 255	LED Ring green
17	0 - 255	LED Ring blue
18	0 - 255	LED Ring Shutter (see Shutter effects chart / Appendix Page VI)
19	0 - 255	LED Ring Dimmer
20	0 - 255	Pattern 1 Red
21	0 - 255	Pattern 1 Green
22	0 - 255	Pattern 1 Blue
23	0 - 255	Pattern 1 White
24	0 - 255	Pattern 1 Shutter
25	0 - 255	Pattern 1 Dimmer
26	0 – 255	Pattern 1 Pattern
27	0 – 255	Pattern 1 Pattern Speed
28	0 – 255	Pattern 2 Red
29	0 – 255	Pattern 2 Green
30	0 – 255	Pattern 2 Blue
31	0 – 255	Pattern 2 White
32	0 – 255	Pattern 2 Shutter
33	0 – 255	Pattern 2 Dimmer
34	0 – 255	Pattern 2
35	0 - 255	Pattern 2 Pattern Speed
36	0 - 255	Pattern 3 Red
37	0 - 255	Pattern 3 Green
38	0 - 255	Pattern 3 Blue
39	0 - 255	Pattern 3 White
40	0 - 255	Pattern 3 Shutter
41	0 - 255	Pattern 3 Dimmer
42	0 - 255	Pattern 3 Pattern
43	0 - 255	Pattern 3 Pattern Speed
44	0 - 255	LED Ring Pattern 1 Red
45	0 - 255	LED Ring Pattern 1 Green



46	0 - 255	LED Ring Pattern 1 Blue
47	0 - 255	LED Ring Pattern 1 Shutter
48	0 - 255	LED Ring Pattern 1 Dimmer
49	0 – 255	LED Ring Pattern 1 Pattern
50	0 - 255	LED Ring Pattern 1 Pattern Speed
51	0 - 255	LED Ring Pattern 2 Red
52	0 - 255	LED Ring Pattern 2 Green
53	0 - 255	LED Ring Pattern 2 Blue
54	0 - 255	LED Ring Pattern 2 Shutter
55	0 - 255	LED Ring Pattern 2 Dimmer
56	0 - 255	LED Ring Pattern 2 Pattern
57	0 – 255	LED Ring Pattern 2 Pattern Speed
58	0 - 255	Control (see Control channel table / Appendix Page V)
59	0 - 255	Remote DMX address



Compressed RGBW Mode

СН	Value	Function
1	0 - 255	Pan
2	0 - 255	Pan fine
3	0 - 255	Tilt
4	0 - 255	Tilt fine
5	0 - 255	Colour Wheel (see Colour Wheel chart / Appendix Page IV)
6	0 - 255	Red
7	0 - 255	Green
8	0 - 255	Blue
9	0 - 255	White
10	0 - 255	Shutter effects (see Shutter effects chart / Appendix Page VI)
11	0 - 255	Dimmer
12	0 - 255	Zoom
13	0 - 255	LED Ring Colour wheel (see Colour Wheel chart / App. Page IV)
14	0 – 255	LED Ring Shutter (see Shutter effects chart / Appendix Page VI)
15	0 - 255	LED Ring Dimmer



Services → Trouble Shooting

Services

Trouble Shooting

Problem	Causes	Solutions						
No Display / Not switched on	No power to fixture	Check AC mains power and connections						
Switched on		Inspect connections and cables. Correct poor connections. Repair or replace damaged cables						
		Check the power supply voltage.						
Fixture does not respond to DMX correctly.	Incorrect fixture DMX addressing	Check the fixture is assigned to correct DMX address (See Page 9)						
concean	Incorrect DMX mode	Check fixture is set to correct DMX mode (See Page 12)						
	Fault on data link	check for the data link is correctly linked from the DMX source if all cables are in good condition						
	Other device on DMX link defective.	Unplug XLR IN and OUT connectors and connect them directly together to bypass one fixture at a time until normal operation is regained						
	Data transmission lines should be terminated.	Insert termination plug in OUTPUT of the last fixture on the link.						
LC-Display works but no light outputs can be generated.	Faulty DMX link	Run built-in test mode or OBD control mode to verify if LEDs are illuminated						
can be generated.	Broken parts / wires / LEDs	Have fixtures serviced by an Ehrgeiz service technician						
Cooling Fan does not spin*.	Fixture is set to Auto cooling mode and fixture is still cool	Set the cooling mode to other modes other than Auto mode (See Menu Map on Page 9)						
		Set the fixture to generate light output, the fan will start to work when temperature reached 35 deg. Celsius (95 deg. Fahrenheit)						
	Broken Fans	Have the fan replaced by an Ehrgeiz service technician						

Maintenance

There are no serviceable parts inside your Helios+ 19z. If problems occur contact your Ehrgeiz dealer or an qualified Ehrgeiz service technician.

Use a slightly moist and smooth cloth to clean the device. Do not use any aggresive detergents.

If you want to replace the fuse make sure to use a fuse of the recommended type. Do not use any other kind of fuse as this might result in a damage of the device or even serious injuries of persons.

We are sure you will have a sophisticated experience with your Helios+ 19z.



Services → Maintenance



Appendix → Specifications

Appendix

Specifications

Light source

- 19x 15 Watt class RGBW LED
- Rated lumen output: 7.600 lm
- LED Life Expectancy: approx. 50.000 hours

Optical system

- ConsistentColor™ Zoom Optics
- Rapid Zoom with 0.8s maximum speed
- Beam angle 11°-58°

Functions

- RGBW, 8 or 16 bit color mixing
- SteadyColor™ Dimming
- Seamless CTO
- Virtual color wheel with 39 colors including
- (2.700 K, 3.200 K, 4.200 K, 5.600 K, 7.200 K and 8.000 K)
- Individual LED colors control
- Individual shutter/dimmer for each LED
- Pattern effects with variable speed
- High resolution dimmer 0-100% Selectable dimmer curves
- Strobe with variable speed (max. 20Hz)
- Pre-programmed random strobe & pulse effects

Movement

- High precision 2 phase stepping motors
- 16-bit Pan/Tilt control
- Position feedback
- Pan and Tilt movement range: 540°/270°

Thermal

- Maximum ambient temperature: 45° C (113° F)
- Intelligent fan control
- 4 fan modes

Control and programming

- Setting & Addressing: 2x 16 characters LC display & 4 buttons
- Protocols: USITT DMX-512, Art-Net 3
- Control channels: 15, 22, 31, 59, 137, 165
- 6 DMX protocol modes
- 3-editable programs, each up to 25 steps
- Stand-alone mode
- Art-Net Node function
- Firmware update via DMX-line
- DMX In/Out: Neutrik XLR-3, XLR-5
- Power In/Out: Neutrik powerCON®
- Art-Net: Neutrik etherCON®

Electrical Specification

- Electronic switching power supply with auto-
- Input voltage: 100-240V AC, 50/60 Hz
- Max. power consumption: 350 W
- Fuse protection: T10A (6.3x 32 mm)

Mechanical Specification

- Height: 398.5 mm (15.68")
- Width: 320 mm (12.59")
- Depth: 158 mm (6.22")
- Weight: 7.4 kg (16.31 lbs)

Rigging

- Centered M10 insert nut
- Two 1/4th turn mounting inserts for omega bracket
- 2 attachment points for safety wire

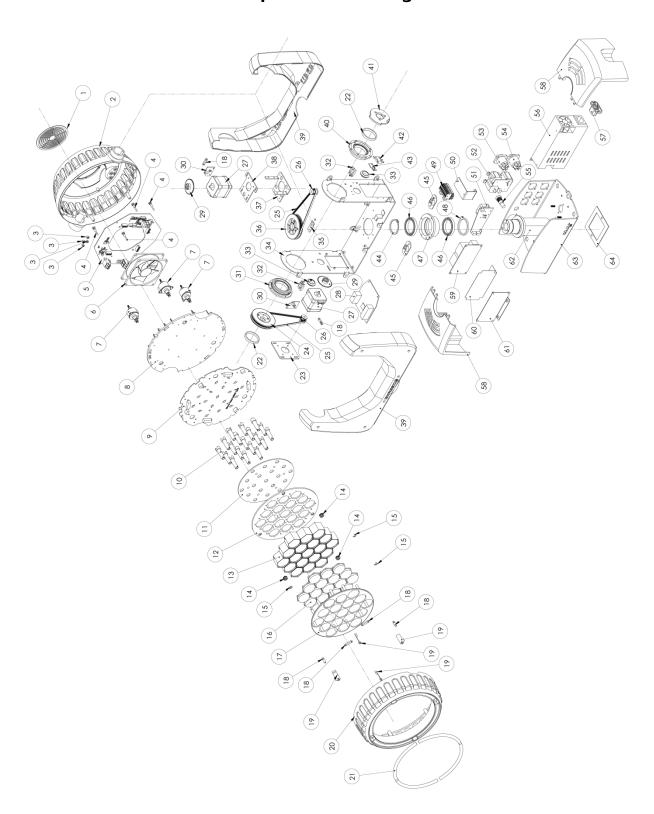
Available Accessories

- Case for 6x Helios+19Z
- Omega Bracket for Helios+ 19Z



Appendix → Exploded Drawing

Exploded Drawing





Appendix → Spareparts

Spareparts

#	Description (EN)	Q'TY	ltem No		#	Description (EN)	Q'TY	ltem No
1	Fan grille-fixture top	1	111068		33	Snap bushing KSS-GMQ- 2015	2	111087
2	Fixture head housing-base	1	111069		34	Fixture arm bracket	1	111089
3	Input button rubber cap	4	106914		35	Hall sensor board	1	105720
4	Head cooling fan rubber rivet	4	106915		36	65 teeth timing gear	2	106924
5	Control & driver board	1	105721		37	Stepping motor bracket-X axle	1	111048
6	Head cooling fan 12V	1	111070		38	Adjustable belt–tension mount	1	111047
7	Z axle motor	3	111071		39	Fixture housing-arm	2	111099
8	Heat sink	1	111072		40	Bearing seat ass'y-Y axle left	1	111044
9	LED board	1	105718		41	Y axle angular plate limiter	1	111045
10	Light guide ass'y	19	111073	_	42	Limit switch	1	111043
11	Light guide holder plate	1	111074		43	Limit switch mount	1	111042
12	Lens holder plate (base)	1	111075	_	44	C type retaining ring	1	111049
13	Lens holder	19	111078		45	1/4 Turn fast lock mount	2	111090
14	Z axle motor shaft bushing	3	111076		46	X-axle bearing	2	111050
15	E type retaining ring (4mm)	3	111077		47	Bearing seat ass'y-X axle	1	111051
16	Optical lens	19	111079	_	48	Reset collar-X axle	1	111053
17	Lens holder plate (top)	1	111080		49	7P terminal block	1	111091
18	Cable guide	6	111081	_	50	Terminal block mount	1	111092
19	Ring LED board	4	111082		51	Artnet control board	1	105723
20	Fixture head housing-top	1	111083	_	52	3 & 5-Pin XLR Board	1	105724
21	Ring light guide	4	111084		53	Neutrik powerCON-Output	1	111057
22	Arm bearing collar	2	111034	_	54	Neutrik powerCON-Input	1	111055
23	Stepping motor bracket-Y axle	1	111086		55	Fuse holder	1	111056
24	65 teeth timing gear	2	106924	_	56	Power supply (400W)	1	111097
25	Timing belt 375L	2	111085		57	AC socket	1	111098
26	13 teeth timing gear	2	111029	_	58	Fixture housing-base	2	111094
27	Stepping motor-Helios series	2	111032		59	Power supply (120W)	1	111095
28	Motor control board	1	105722		60	Isolation Pad for PSU	1	114010
29	Encoder	2	111033		61	Power supply bracket	1	111058
30	Encoder board	2	105715		62	Center shaft	1	111093
31	Bearing seat ass'y-Y axle right	1	111035		63	Fixture base housing	1	111096
32	Cable tie mount	2	111088		64	Fixture clamp insert-Helios	1	111063



Appendix → Colour Wheel

Colour Wheel

Value	Function
0 – 5	No Function, RGBW Colour mixing
6 - 10	LEE 790-Moroccan Pink
11 - 15	LEE 157-Pink
16 - 20	LEE 332-Special Rose Pink
21 - 25	LEE 328-Follies Pink
26 – 30	LEE 345-Fuchsia Pink
31 - 35	LEE 194-Surprise Pink
36 – 40	LEE 181-Congo Blue
41 - 45	LEE 071-Tokyo Blue
46 – 50	LEE 120-Deep Blue
51 – 55	LEE 079-Just Blue
56 – 60	LEE 132-Medium Blue
61 – 65	LEE 200-Double CT Blue
66 – 70	LEE 161-Slate Blue
71 – 75	LEE 201-Full CT Blue
76 – 80	LEE 202-Half CT Blue
81 - 85	LEE 117-Steel Blue
86 - 90	LEE 353-Lighter Blue
91 - 95	LEE 118-Light Blue
96 - 100	LEE 116-Medium Blue Green
101 - 105	LEE 124-Dark Green
106 - 110	LEE 139-Primary Greem
111 - 115	LEE 089-Moss Green
116 - 120	LEE 122-Fern Green
121 - 125	LEE 738-JAS Green
126 - 130	LEE 100 Spring Vollage
131 - 135 136 - 140	LEE 104 Doop Ambor
141 - 145	LEE 104-Deep Amber LEE 179-Chrome Orange
146 - 150	LEE 105-Orange
151 - 155	LEE 021-Gold Amber
156 - 160	LEE 778-Millennium Gold
161 - 165	LEE 135-Deep Golden Amber
166 - 170	LEE 164-Flame Red
100 170	Colourwheel rotation effects
171 - 185	Coulourwheel rotation forward (fast – slow)
186 - 190	Coulourwheel rotation stop
191 - 205	Coulourwheel rotation backward (fast – slow)
206 - 210	Coulourwheel rotation stop
	Random colours
211 - 225	Fast – slow
	White hue
226 – 230	Warmwhite – 2700K
231 - 235	Warmwhite – 3200K
236 - 240	Neutralwhite – 4200K
241 - 245	Coldwhite – 5600K
246 – 250	Coldwhite - 7200K
251 - 255	Coldwhite – 8000K



Appendix → Special Control Channel

Special Control Channel

Value	Function
0 - 10	Reserved
11 - 15	fan Regulated
16 - 20	fan Silent
21 – 25	fan Standard
25 – 30	fan High power
31 - 35	Reserved
36 - 40	Remote DMX Address–Low (001–256)
	Must work with "Remote DMX Add." channel to set with value for 1+
41 – 45	Reserved
46 – 50	Remote DMX Address–High (257–512)
	Must work with "Remote DMX Add." channel to set with value for 257+
51 - 55	Reserved
56 - 60	Dimmer Speed: Smooth
61 – 65	Dimmer Speed: Fast
66 – 70	Reserved
71 – 75	Dimmer Curve: Linear
76 – 80	Dimmer Curve: Threatrical
81 - 85	Dimmer Curve: Sqaure Law
86 – 90	Dimmer Curve: Inverse Sqaure Law
91 - 95	Reserved
96 - 100	P/T speed slow
101 - 105	P/T speed Normal
106 - 110	P/T speed Fast
111 - 115	Reserved
116 - 120	Pan Invert: ON
121 - 125	Pan Invert: OFF
126 - 130	Tilt Invert: ON
131 - 135	Tilt Invert: OFF
136 - 140	Reserved
141 - 145	Position Feedback: ON
146 – 150	Position Feedback: OFF
151 - 155	Reserved
156 - 160	Pan Reset
161 - 165	Tilt Reset
166 - 170	Reserved
171 – 175	All Motors Reset
176 - 180	Fixture Reset
181 – 255	Reserved

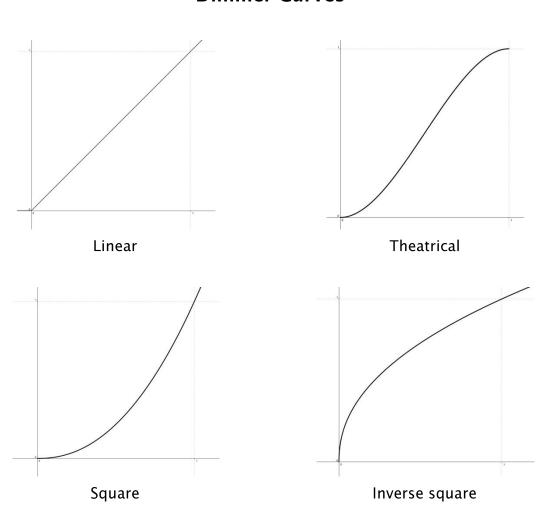


Appendix \rightarrow Shutter Channel

Shutter Channel

Value	Function
0 - 15	Shutter Closed
16-47	Random Strobe (slow - fast)
48-79	Random Ramp Up (slow - fast)
80-111	Random Ramp Down (slow - fast)
112-143	Random Ramp UP & down (slow - fast)
144-199	Strobe Pause 5s – 1s (slow – fast)
200-239	Strobe 1Hz - 20 Hz (slow - fast)
240-255	Shutter Open

Dimmer Curves





Appendix → Patterns

Patterns

Helios+ 19z Animation Patterns

DMX 000 - 115 = Static

DMX 116 - 181 = Chase Animation - works with Pattern speed table DMX 185 - 250 = Fade Animation - works with Pattern speed table

value after / = animation runs reversed

Static

Value	pattern	Value	pattern	Value	pattern	Value	pattern	Value	pattern	Value	pattern	Value	pattern
000- 002		017		032		047		062		077		092	
003		018		033		048		063		078		093	
004		019		034		049		064		079		094	
005		020		035		050		065		080		095	
006		021		036		051		066		081		096	
007		022		037		052		067		082		097	
008		023		038		053		068		083		098	
009		024		039		054		069		084		099	
010		025		040		055		070		085		100	
011		026		041		056		071		086		101	
012		027		042		057		072		087		102	
013		028		043		058		073		088		103	
014		029		044		059		074		089		104	
015		030		045		060		075		090		105	
016		031		046		061		076		091		106- 115	



Appendix → Patterns

Animated

chase	fade	1	2	3	4	5	6	7	8	9	10	11	12
116/185	117/186												
118/187	119/188												
120/189	121/190												
122/191	123/192												
124/193	125/194												
126/195	127/196												
128/197	129/198												
130/199	131/200												
132/201	133/202												
134/203	135/204												
136/205	137/206												
138/207	139/208												
140/209	141/210												
142/211	143/212												
144/213	145/214												
146/215	147/216												



Appendix → Patterns

chase	fade	1	2	3	4	5	6	7	8	9	10	11	12
148/217	149/218												
150/219	151/220												
152/221	153/222												
154/223	155/224												
156/225	157/226												
158/227	159/228												
160/229	161/230												
162/231	163/232												
164/233	165/234												
166/235	167/236												
168/237	169/238												
170/239	171/240												
172/241	173/242												
174/243	175/244												
176/245	177/246												
178/247	179/248												
180/249	181/250												
251-	-255												



Ring Patterns

Helios+ 19z Ring Animation Patterns

DMX 000 - 029 = Static

DMX 030 - 113 = Chase Animation - works with Pattern speed table DMX 114 - 197 = Fade Animation - works with Pattern speed table

value after / = animation runs reversed

Static

Value	pattern	Value	pattern	Value	pattern	Value	pattern	Value	pattern	Value	pattern	Value	pattern
001 -005		006		007		800		009		010		011	
012		013		014		015		016		017		018	
019		020		021		022		023		024		025	
026		027		028		029							

Animated

chase	fade	1	2	3	4	5	6	7	8	9	10	11	12
030	114												
031	115												
032	116												
033	117												
034	118												
035	119												
036	120												
037	121												
038	122												
039	123												
040	124												
041	125												



chase	fade	1	2	3	4	5	6	7	8	9	10	11	12
042	126												
043	127												
044	128												
045	129												
046	130												
047	131												
048	132												
049	133												
050	134												
051	135												
052	136												
053	137												
054 / 066	138 / 150												
055 / 067	139 / 151												
056 / 068	140 / 152												
057 / 069	141 / 153												
058 /	142 /												
070	154												
059 /	143 /												
071	155												
060 /	144 /												
072	156												
061 /	145 /												



chase	fade	1	2	3	4	5	6	7	8	9	10	11	12
073	157											<u> </u>	
062 / 074	146 / 158)				
063 / 075	147 / 159												
064 / 076	148 / 160												
065 / 077	149 / 161												
078	162												
079	163												
080	164												
081	165												
082	166												
083	167												
084	168												
085	169												
086	170												
087	171												
088	172												
089	173												
090	174												
091	175												
092	176												
093	177												
094	178												
095	179												



chase	fade	1	2	3	4	5	6	7	8	9	10	11	12
096	180												
097	181												
098	182												
099	183												
100	184												
101	185												
102	186												
103	187												
104	188												
105	189												
106	190												
107	191												
108	192												
109	193												
110	194												
111	195												
112	196												
113	197												



Appendix → For Your Notes

For Your Notes



Appendix → For Your Notes





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